



SAMSIIC



Let's shape the future **together**

SOFT FACILITY MANAGEMENT

ABOUT US



30 000
customers in Europe



27
countries



125 000
employees



38 years of
experience



3.65 billion €
turnover

SAMSIC CEE is part of the international, family-owned French company SAMSIC Group, founded in 1986 by Christian Roulleau.

After being established, the company mainly provided services related to the housekeeping industry. Today, SAMSIC Group encompasses more than 160 different multi-services offered in 27 countries around the world.

We provide our customers with comprehensive support, thereby improving their work environment as well as the well-being and health of their employees. Our extensive experience and high standards of service enable us to work in sectors such as the office space market, services, retail, industry, manufacturing, distribution or logistics.

SAMSIC CEE



SAMSIC CEE's scope of competence covers the Polish, Czech and Slovak markets, which are entirely managed by local management structures.

OUR MISSION

Samsic CEE specialises in providing services in the retail, office, logistics and production spaces, as well as outdoor areas.

Our motto is to build lasting business relationships based on mutual trust, respect and cooperation. We strive to be the best and unique provider of integrated multi-services, Soft Facility Management in all sectors.



QUALITY

We are distinguished by the highest standard of services offered and performed by a team of experts.

We strive to provide the best possible level of cooperation with the customer.



TAILOR-MADE SERVICES

We provide solutions tailored to the individual needs and requirements of our customers.



INNOVATION

We propose, test and implement innovative solutions and methods of providing our services. We use the highest quality equipment and cleaning products in our processes.



PEOPLE

Employees are our greatest asset. We constantly improve their knowledge and competence, which translates into an increase in the quality of our services.

WHY SAMSIC?

At SAMSIC, we believe that comprehensive Soft Facility Management services, including cleaning and related services, should not be limited only to basic housekeeping activities, but should include a wide variety of activities related to professional space maintenance, as well as the creation of a comfortable and friendly workplace. In the model of integrated services we propose, we guarantee security, stability, as well as flexibility and professionalism of the processes performed.



One of SAMSIC's priorities is to keep investing in modern technology, our team and the use of top-quality cleaning products, as well as a system of continuous internal control.

We develop proprietary tools and methods to provide our customers with a safe and comfortable work environment. We increase productivity while ensuring the most favorable cost optimization.



While leading the operations we focus on continuous improvement, optimization and innovations. We share best practices withing the SAMSIC Group and we are proud of ourout of the box thinking while finding the tailor-made solutions for our Clients.

Sustainability is at the heart of SAMSIC's strategic ambitions. We base our activities on the 4 pillars of CSR, it is the environmental, ethical and social aspects are an integral part of our company.



COMPREHENSIVE SERVICES MODEL FOR CZECH REPUBLIC

Soft Facility Management

- Comprehensive cleaning services
- Specialist cleaning
- Window cleaning - mountaineering work
- Floor polymerization
- pest control
- Supply of hygiene materials and chemistry
- Security services

Reception HUB

- Administrative support
- Concierge
- Handyman
- Reception office services, copy room
- Office relocation services
- Mail room, vending machines, coffee point



Landscaping

- Mowing, planting plants, cleaning
- Snow clearing, salt and sand spreading
- Designing plant decorations
- Maintaining living plants
- Establishment of flower meadows and care
- Fresh flower delivery
- Designing of outdoor areas

Hard services Security

- Comprehensive property maintenance
- Installation maintenance (sanitary, electricity)
- Minor repairs and renovations
- Other commissioned work



HIGHEST QUALITY OF SERVICE

In our model of cooperation, we focus on comprehensiveness and a complete offer. Our activities are based on corporate social responsibility. The highest quality and practices we follow in the environmental, social, ethical and supply chain areas are confirmed by the Gold level EcoVadis certificate obtained by SAMSIC. This places our company among the world's top 2% of Soft Facility Management service organisations and among the top 3% of businesses overall.



SCOPE OF COMPETENCES

Comprehensive cleaning services (office buildings, warehouses, production halls, etc.).

01

Outsourcing of office processes (front desk service, copy room, helpdesk, concierge, handyman, coffee point, etc.).

02

Washing of facades (including work on heights), walls, disinfection, ozonation, specialised cleaning.

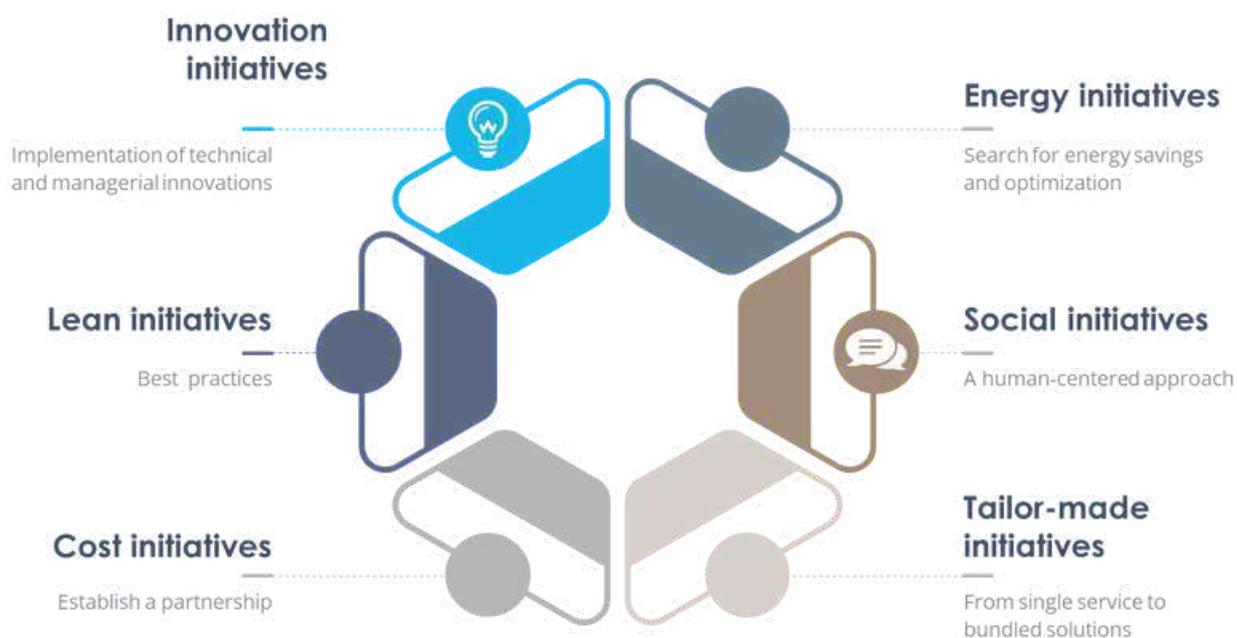
03

Year-round maintenance of outdoor areas (mowing, snow removal, planting, maintenance of live plants).

04

INNOVATIVE APPROACH

Innovation is part of our company's DNA. In each project, we look for the latest innovative solutions and optimisations, which we then test and propose for implementation on our customers' sites. We use modern digital platforms, not only external ones, but also proprietary ones such as MySamsic.



WHAT CAN WE DO FOR YOU?

We care about the involvement and efficiency of our customers' employees (special events, fresh fruit deliveries, etc.).



We provide a safe and comfortable workplace by offering services such as ozonation and space disinfection



We manage waste professionally. We ensure their proper segregation and recycling.

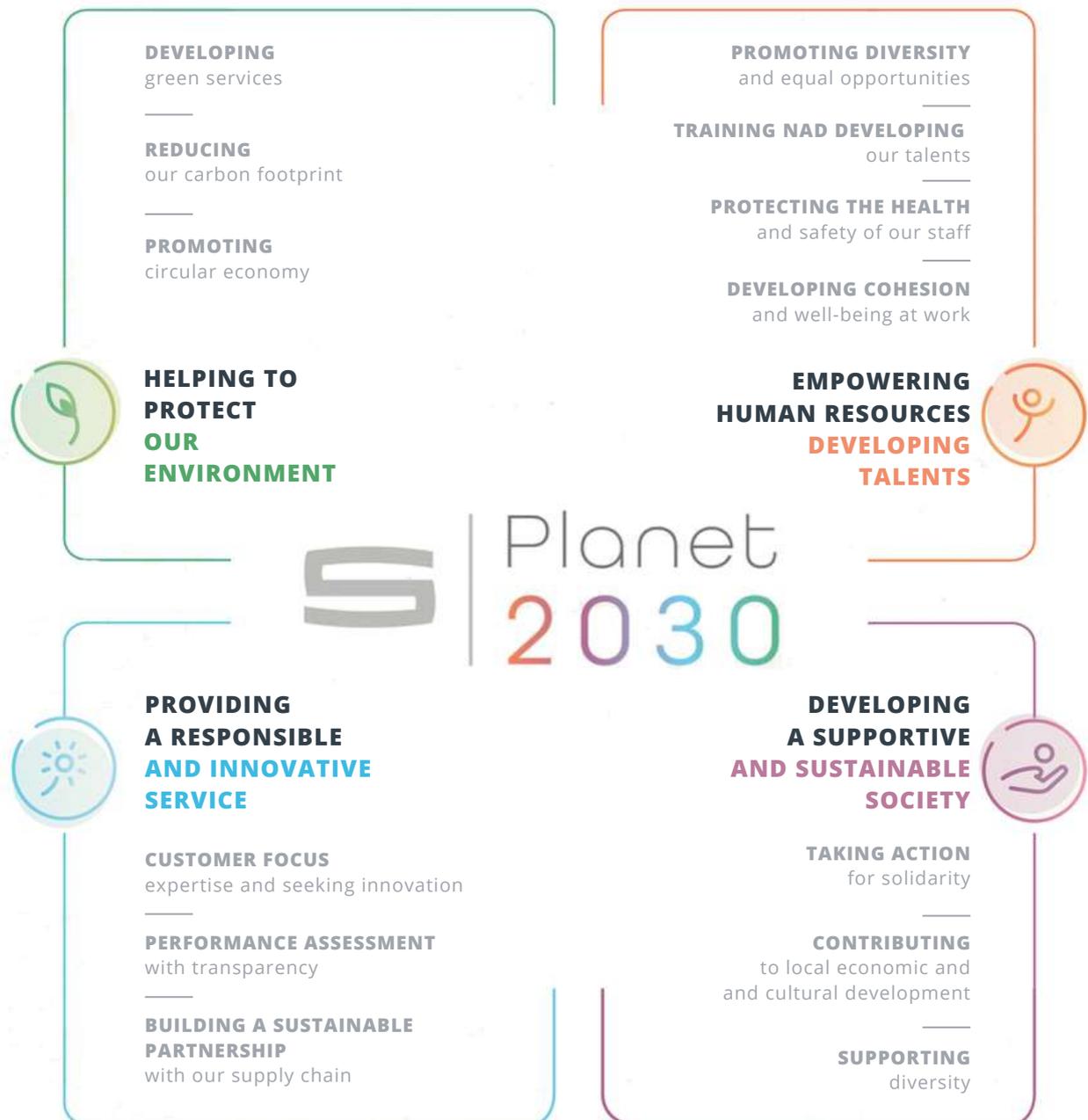


With the MySamsic platform, we are able to streamline customer communication, make analyses and prepare reports.



CSR SUSTAINABLE DEVELOPMENT

We believe it is our responsibility to help build a better, more inclusive and sustainable world. That's why SAMSIC Group's CSR strategy - "Planet 2030" - has been deeply integrated into all of our activities. It is based on 4 pillars and 13 commitments covering spheres related to the environment, innovation, society, as well as human resource development.





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